## Important Information: Notification of Data Breach in the MBAE Program at HTW

Dear Sir or Madam,

We, at HTW, are informing you today about an incident that may have led to unauthorized access to your personal data. We take the protection of your data very seriously and deeply regret this incident.

What happened? An ongoing cyberattack warning revealed that in May there was unauthorized access to our service provider's servers by unauthorized third parties. As a result, your personal data, such as name, date of birth, address, email address, application documents/alumni data, and phone number, may have been accessed.

What we are doing? Immediately after becoming aware of the incident, we took all necessary steps to improve the security of our systems and prevent further unauthorized access. We have also informed the relevant data protection authorities and are working with them to investigate the incident. Measures taken by us at HTW include closing the security gap and updating the system by the service provider.

What you can do? We recommend that you take the following precautions:

• Change your passwords: Please immediately change your passwords for all online accounts where you use the same password as with our service.

• Be vigilant against phishing attempts: Be cautious with emails or calls that you believe to be from us but appear suspicious. Do not open attachments or click on links in suspicious messages.

**Further information:** If you have questions about this incident or need further information, you can contact the MBA&E program office or our Data Protection Officer at any time:

MBA&E Office: Kalinka Frielingsdorf: +49 30 5019-3662

Data Protection Officer: Franziska Hofmann, Email: <u>datenschutz@htw-berlin.de</u>, Phone: +49 30 5019-2950. More information on data protection can be found on our website: <u>https://datenschutz.htw-berlin.de/</u>

We apologize again for the inconvenience caused by this incident. We take the protection of your data very seriously and will continue to do everything to ensure that your data is secure.

Best regards,

MBA&E Team -Kalinka Frielingsdorf